

## Act on Specified Commercial Transactions

Seller	Tomioka City Tourism Association
Travel Agency Service License number	Gunma Prefecture Travel Agency Services License #3-509
Representative	Chairman Tetsuro Takei
Address	1151-1 Tomioka, Tomioka-shi, Gunma
Contact	Please contact us at the phone number or email address below. *For cancellations or changes, please notify us by phone.
Tel	+81-274-62-6001
Reception hours	8:30-17:30 (Weekdays only) *The reception hours for cancellations or changes are 9:00-16:30.
Email	kankou@tomioka-ta.jp
Website	<a href="https://tomioka-tasuki.jp/">https://tomioka-tasuki.jp/</a>
Product prices	Prices differ according to the product. Please refer to the product pages for prices.
Shipping fee	For delivery of souvenirs, an additional shipping fee will apply. Shipping fee: 900 yen (1,300 yen for shipping to the outer islands of Japan). Please note we cannot ship overseas.
Other fees that apply	Communication costs related to internet connection will apply.
Delivery of products	<ul style="list-style-type: none"> <li>-There are two types of products; one that is finalized at the time of registration, and one that is finalized after we send you a confirmation notification.</li> <li>-The confirmation email sent at the time of registration or after our confirmation will be your ticket. Please bring this with you on the day of participation.</li> <li>-To those who have purchased a souvenir: Your order will be sent out in 5 to 10 business days after we receive your order. Please note that the noted minimum days of delivery may change according to the weather or traffic issues. In the case you are absent for a long period of time and we are unable to deliver your order, we will not be responsible for re-delivery fees and will not be able to make a refund.</li> <li>-For any other details, please refer to each product page.</li> </ul>

Payment method	-Payment on site (cash only) -Payment at the time of registration (credit card)
Payment due date	For credit card payments: Payment is made at the time of registration. Please ask your credit card company for the billing date.  For payment on site: Payment is due on site on the day of participation.
Regarding changes	For changes, please call us during 9:00-16:30 weekdays.
Reservation period and total amount available	The reservation period and the total amount available depends on the product/plan. Please refer to the product page and select the desired plan to check this information.
Cancellations	-To cancel, please call us during 9:00-16:30 weekdays. -Cancellation fees change according to each plan. Please check the product page for the price.
Other	In the case a lawsuit between our customer and company arises, Maebashi District and Family Court shall have the exclusive jurisdiction of the first instance.